

City Docket No. 11433RRUS (22171.177)

Customer No. 27683
Application No. 09/735,427

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re application of:
Holden, et al.

Serial No.: 09/735,427

Filed: December 12, 2000

For: System and Method for Dynamic
Queuing in an Automatic Call
Distributor

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Confirmation No. 5622

Art Unit: 2151

Examiner: Phillips, Hassan A.

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

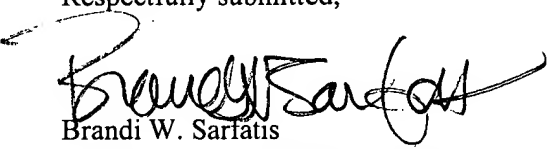
Dear Sir:

Enclosed are the following documents regarding the above-identified patent application:

1. Amendment in Response to Office Action mailed January 3, 2006;
2. Petition for Extension of Time Under 37 CFR 1.136(a);
3. Check in the amount of \$120.00 for Extension Fee;
4. Transmittal (in duplicate)
5. Return Postcard.

The Commissioner is hereby authorized to charge payment of any fees associated with any of the papers submitted herewith or to credit any overpayment to Deposit Account No. 08-1394.

Respectfully submitted,

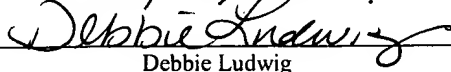

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File: 22171.177
D-1433812.1

I hereby certify that this correspondence is being deposited
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on

May 3, 2006


Debbie Ludwig